SOUTHWEST UTAH ENVIRONMENTAL SERVICE DELIVERY PLAN 2008-2010

EXECUTIVE DIRECTOR'S OFFICE

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
Improve the effectiveness and efficiency of state	Contractor will provide office space and support services for 2 DEQ staff.	Signed contract between DEQ and Southwest Utah Public Health Department.	Annually
wide delivery of environmental services by strengthening relationships with	Update Environmental Service Delivery Plan.	Updated Environmental Service Delivery Plan.	Annually
local health departments and local government.			

AIR QUALITY/ASBESTOS/LEAD-BASED PAINT/RADON

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
Effectively implement Asbestos/Lead-Based Paint (LBP) Programs to protect the environ- ment from Asbestos/	Maintain Asbestos Inspector certification and LBP Inspector/Risk Assessor certification for at least one Environmental Division employee throughout the current contract year. Maintain current LBP Program Firm certification.	Document current employee and firm certification on most current Utah Asbestos/LBP Program reporting forms.	Quarterly (on or before the 15th of July, October, January and April).
LBP contamination and the public from asbestos related diseases and lead poisoning.	Perform regulatory inspections with Utah Division of Air Quality staff at Asbestos and LBP abatement projects subject to state/federal rules. Contact local agencies that issue renovation/demolition permits to discuss requirements for asbestos inspections prior to renovation/demolition activities.	Document regulatory inspections and number of local permitting agencies contacted on most current Utah Asbestos/LBP Program reporting forms.	Quarterly (on or before the 15th of July, October, January and April).
Provide information to the public about Asbestos and LBP hazards.	Provide information to the public through outreach activities, answer telephone calls and provide Asbestos/LBP literature to the public as requested.	Document public information outreach activities, number of telephone calls made/received and literature distributed on most current Utah Asbestos/LBP Program reporting forms.	Quarterly (on or before the 15th of July, October, January and April).

DRINKING WATER QUALITY

Maintain superior drinking water quality by ensuring adequate facilities, source protection and timely assistance to water system operators.	LHD will provide basic service including but not limited to exam proctoring, random samples collected, distribute test bottles/bags, emergency response, public relations, report information on new systems, provide technical assistance.	Number of Operator Certification Exams Proctored. Number of emergency responses performed. Number of new systems reported to DDW.	Semi-annually
Water Systems Sanitary Surveys. Utilizing Division staff, district engineer, local health department and forest service personnel to ensure that 180 sanitary surveys are conducted using established forms and following established guidance protocol.	Water Systems Sanitary Surveys. Utilize Division staff to ensure that sanitary surveys are conducted using PDAs and following established guidance protocol. Conduct ESS sanitary surveys for reimbursement: Enclosed is the proposed list of Sanitary Surveys for the next 3 year contract; not to exceed 72 surveys for the 3 years. The actual surveys may vary slightly as the Division of Drinking Water implements bundling of systems for better efficiency, cost effectiveness and the rotation of surveys through different skill sets (LHD personnel, DDW Engineers, District Engineers and DDW Compliance). Southwest Utah Public Health Department Sanitary Survey Schedule	Number of Sanitary Systems surveyed. Percentage of community water systems with approved ratings. Percentage of population served with approved ratings.	Quarterly Survey reports must be submitted to DDW within 30 days of survey.

FY 2008-2009	
1. 13037 New Paria	
2. 13015 Coral Pink Sand Dunes	
3. 13022 Duck Creek Campground	
4. 13030 Paria Contact Station	
5. 13002 Church Wells SSD	
6. 27017 Springdale	
7. 27015 St. George City	
8. 27079 Harmony Farms Water Users	
9. 27065 Diamond Valley Acres	
10. 11060 West Slope	
11. 11052 Spring Creek	
12. 11066 Circle 4 Blue Mtn South	
13. 09008 Tropic	
14. 09067 Boulder Mountain Lodge	
15. 09053 Skootscreek Subdivision	
16. 09030 Forest Garden	
17. 01011 Ponderosa Picnic Ground	
18. 01026 Mahogany Cove Campground	
19. 01002 Elks Meadows	
20. 01034 Circle Four West Skyline	
21. 01033 Circle Four Skyline	
22. 01025 Beaver KOA	
23. 01027 Little Reservoir Campground	
24. 01029 Beaver Camperland	
FY 2009-2010	
1. 11048 Rainbow Ranchos	
2. 11070 Irontown	
3. 11011 Summit Culinary Water	
4. 11029 Sunshine Truck Stop	
5. 13004 Glendale	
6. 13049 Best Friends Animal Sanct.	
7. 13005 Kanab	

8. 27077 Mountain Springs Water Co.	
9. 09009 Yellow Pine Water Co.	
10. 27077 New Harmony Water System	
11. 27019 Veyo	
12. 27025 Pine Valley Irrigation Co.	
13. 11045 Meadows Ranch	
14. 09014 Pleasant Creek Campground	
15. 09093 Beaver Dam Village SSD	
16. 09016 Blues Spruce Campground	
17. 09002 Boulder	
18. 09052 Kings Creek Campground	
19. 09007 Panguitch	
20. 11051 American Pacific Corp.	
21. 11004 Enoch	
22. 11058 Flying L Subdivision	
23. 11037 Mt. View Spec. Serv. Dist.	
24. 09034 Bear Paw Lakeview Resort	
FY 2010-2011	
1. 13045 East Kanab Water Co.	
2. 13011 Shingle Creek St Hwy RS	
3. 13008 Oderville	
4. 13048 Zions View Water Co.	
5. 11087 Checkshani Cliff	
6. 11073 Northridge at Crosshollow	
7. 11013 New Castle Water Co.	
8. 11031 Thunder Ridge Scout Camp	
9. 11019 Deer Haven Campground	
10. 11001 Brian Head Water Co.	
11. 11041 Cedar Canyon Campground	
12. 11069 Woods Ranch	
13. 11055 Cross Hollow Hills Subdivision	
14. 11047 Angus Water Co., Inc.	
15. 11042 Cedar Highlands Subdivision	
16. 09072 Sivererado Boys Ranch	

	17. 09071 Boulder School 18. 09019 White Bridge Campground 19. 09043 Panguitch Lake Campground 20. 27006 Hildale/Colorado City 21. 27093 Canaan Springs 22. 27004 Enterprise 23. 27009 La Verkin 24. 27007 Hurricane		
Conduct sanitary survey training for all those who perform sanitary surveys.	LHD will send all those who perform sanitary surveys to the Sanitary Survey training.	Number of representatives trained.	Quarterly
Operator Certification.	LHD will proctor certification exams.	Number of exams proctored.	Semi-annually
Partnership Initiative.	Enforce private water system regulations.	Number of systems reviewed for approval.	Annually

SOLID AND HAZARDOUS WASTE/USED OIL

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
Protect public health and the environment from exposure to contamination caused by improper treatment, storage and disposal of solid and hazardous waste, including used oil.	Inspect all used oil collection centers (UOCCs) semi-annually. Document inspections on UOCC Checklists provided by Division of Solid and Hazardous Waste (DSHW). Identify and document all observed non-compliance of used oil rules and regulations. Submit photographs of UOCCs to document conditions and/or non-compliance and resolutions implemented. Ensure all non-compliance issues including used oil spills at UOCCs are followed up. Verify these issues are being addressed by UOCC within an appropriate timeframe. If issues do not get addressed and corrected by the UOCC, ensure that appropriate enforcement actions are taken.	Number of UOCCs inspected, to include checklists, log sheets and documentation (including photographs of the UOCC) of any non-compliance and resolutions.	Semi-annually No later than Jan. 20 (for July – Dec. inspections) No later than July 20 (for Jan. – June inspections)

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
	Investigate all complaints regarding used oil releases and allegations of used oil violations, including complaints the LHD and DSHW receive from anonymous sources. Submit written documentation and photographs describing the complaint and investigation process, including follow-up procedures and resolutions. For complaints that are resolved quickly, documentation should be submitted when the complaint has been resolved. For complaints that require extended follow-up, documentation should be submitted periodically. Ensure that all complaints are investigated, and verify the issues are being addressed in a timely and appropriate manner. If issues do not get resolved, ensure that appropriate enforcement actions are taken.	Number of complaints investigated, to include documentation (including photographs) of investigation and resolution.	Semi-annually No later than Jan. 20 (for July – Dec. investigations) No later than July 20 (for Jan. – June inspections)
	All used oil staff should attend and participate in the regularly scheduled used oil steering committee meetings for their area.	Number of steering committee meetings attended.	Semi-annually (same as above)
	All used oil staff should attend and participate in the used oil training seminar, if one is hosted by the DSHW.	Attendance and participation in used oil training seminar.	Semi-annually (same as above)
	Identify illegal waste tire dumps as SWUPHD becomes aware. Permit waste tire haulers, processors, and tire piles and monitor facilities.	Number of waste tire dumps. Estimated number of waste tires at dumps. Number of permitted waste tire haulers, processors, and tire piles. Number of processors inspected.	Every six months

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
		Total number of inspections.	
	Provide information on household hazardous wastes and how to dispose of them.	Number of distribution points for materials.	Every six months
	Answer questions and respond to complaints and concerns regarding solid waste.	Complaint records * Complaint received * Complaints followed by inspections * Complaints resolved	Every six months
	Provide information on recycling to the public.	Lists of sites and brochures distributed.	Every six months
	LHD do periodic inspections of landfills.	Inspection reports.	Every six months
	Monitor waste tire facilities in our area.	Number of inspections.	Every six months

WATER QUALITY

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
Effectively implement the small wastewater disposal system program to protect the environment and enhance relations with and support of local health departments.	 Manage small wastewater disposal systems to comply with state and local rules for protection of public health and water quality. 1. Review, approve and inspect all new systems. 2. Inspect and pursue correction of any system failures. 3. Provide certification for soil and percolation testers. 4. Collect the \$25 for each new on-site wastewater system installed, and remit fees to the Div. Of Water Quality by the 30th day of the month following the end of each quarter. 5. Assure that all health department staff involved in the review, approval and inspection of on-site wastewater systems are trained and certified at the appropriate level per R317-11. 	 Existence of plan review, perc test, soil evaluation and inspection records. Number of systems approved. Number of systems inspected. No. of new alternative or experimental systems permitted Total number of systems in District. Number and type of failures identified and/or corrected. Certification program developed and implemented. Fees remitted quarterly to DWQ. All staff are appropriately certified. 	Annually
	6. Assure that all on-site system work is done by persons certified as appropriate according to R317-11.	6. All work is done by persons appropriately certified.	
Identify and manage all pollution sources to insure continued beneficial used of water and public health protection.	Identification of surface water and ground water pollution sources. Participate in the EPA/DEQ/LHD Partnership Initiative to promote environmental quality.	Number of uncontrolled pollution sources identified and addressed or referred to DWQ. Number of fish kills and spills investigated or referred to DWQ.	Annually

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
	Coordinate with Washington County and DEQ for alternate system approval.	Meetings attended or participated in.	
		Approval from DEQ for County to move forward.	Annually

"Get the Mercury Out" Program

DEQ/LHD GOAL	LHD OBJECTIVE	ENVIRONMENTAL MEASURE	TO BE REPORTED
Encourage pollution prevention to Utah citizens though programs that target the reductions of special wastes. Get the Mercury Out Program	Contractor will: Conduct outreach on the "Get the Mercury Out" campaign; Participate in month-long Thermometer Exchange Program conducted April, 2008 as part of Earth Day activities (DEQ will supply 130 thermometers);	Number of outreach events. Number of pamphlets distributed. Number of thermometers exchanged and Pounds of mercury collected	Annually
	Serve as a collection center for citizens needing to dispose of mercury containing household products. Funds provided by DEQ cover mercury disposal, through state contract with Onyx Environmental, in the amount of \$2.50 per pound.	Pounds of mercury collected and properly disposed of through Onyx Environmental	Annually